



## Warm Hearth at Home is Taking Precautions for Client Safety

Warm Hearth at Home is here to support clients and collaborate to ensure they can safely receive care during the Coronavirus (COVID-19) pandemic. Our team is working closely to ensure we follow CDC and CMS guidance while also fulfilling our mission of compassionate care.

We are taking several essential precautions to protect our clients, residents and staff during this challenging time, including these:

- **Staff readiness, infection prevention:** We are closely monitoring for symptoms and possible exposure. They are not working if they screen positive, have symptoms or any concerns whatsoever that would put clients at risk.
- **Preferences for visits:** We respect clients choices about their care during this time. Our goal is to have as few employees in the home as possible.
- **Client screenings:** A screening questionnaire is administered by Warm Hearth at Home staff to all clients at every visit. If the client answers "yes" to any of the questions, we can work out a solution for providing appropriate care, which will include using necessary personal protective equipment (PPE).

**Please contact us with any questions or concerns.  
We are here for you!**

**(540) 443-3428**  
**[www.WHVatHome.org](http://www.WHVatHome.org)**